



University Campus Barnsley Student Charter

Our Student Charter sets out our commitment to you whilst you undertake your studies here at University Campus Barnsley (UCB) and highlights what is expected from you as a student in return. It has been produced in partnership with the Students' Union and will be jointly reviewed each year.

Our mission is to provide a flexible, distinctive Higher Education service in which students achieve their potential and enhance their employment prospects in a wide range of professions.

Welcome to student life at University Campus Barnsley

"At University Campus Barnsley our students are our priority. We want to help you develop and succeed throughout your studies, and support you in achieving your potential. Our Student Charter is designed with this in mind.

"This Charter aims to ensure that we do everything we can to give you the best possible student experience. We hope you will use it as a guide to enable you to make the most of your time at UCB.

"On behalf of UCB, I fully support the commitments and expectations in this Charter and I would encourage you to do the same. I hope you enjoy your time here at UCB and wish you every success in the future!"

Lorraine Copley

Assistant Principal - Higher Education



"The Students' Union works hard to provide a fantastic experience throughout Barnsley College and University Campus Barnsley, and strives to create places of learning that are easy to access and provide a personal, enthusiastic approach to education.

"This Student Charter provides guidelines like those which are followed by thousands of companies on an international scale, and will help students gain these skills prior to the workplace.

"I, and the rest of the Students' Union, hope to make sure that students gain not only qualifications for future career prospects, but also a memorable student experience. We aim to support students throughout their studies, and to offer services and activities that allow them to relax and enjoy their experiences here at Barnsley College and UCB."

Eleanor Holmes

President - Students' Union Barnsley



"University is a stepping stone to help boost you to your achievements and goals. The Students' Union, through its officers and staff, is here to provide information, guidance and events. But we're not just here to provide activities. We are here to listen to your issues, represent your views and help you with your queries.

"University Campus Barnsley and Students' Union Barnsley work together, for you, because that's what university is about, YOU, the student. But you have to work with us too, so that together we can make your learning experience a memorable one.

"I truly believe that things don't just happen. We have to make them happen. It's up to you to make your mark and get involved."

Lee Howard

Vice President - Students' Union Barnsley



University Campus Barnsley makes a commitment to:

- Provide high quality teaching and support
- Ensure that feedback given promotes student learning
- Provide an induction for students to help you get to know the learning environment and provide an introduction to your studies
- Provide appropriate library and IT facilities that enable and support learning
- Give you clear deadlines for submitting work
- Ensure you are made aware of any changes to programmes of study in a timely fashion
- Employ highly skilled staff who have access to regular continuing professional development activities
- Treat all students and staff equally and with respect
- Provide advice and support on health and welfare, finance, careers, and other issues that may affect you
- Provide study strategies to accommodate any disability/dyslexia/health condition or mental health issue within the context of your studies
- Provide information about your course including arrangements for assessment, regulations and policies

As a student at University Campus Barnsley we expect you to:

- Treat staff and fellow students equally and with respect
- Take responsibility for managing your own learning
- Attend induction and participate in timetabled lessons, meetings with tutors and assessment activities
- Respect the property of others and the physical environment of the institution
- Be honest and have regard for the good name of UCB
- Contact your personal tutor if something is giving you a cause for concern
- Engage with the student representation system and use the feedback channels available to you
- Seek support and guidance if you need it

The Students' Union at UCB makes a commitment to:

- Support active student and community engagement
- Work in partnership with UCB to ensure there is student representation at all levels
- Represent student interests at a local and national level
- Support student participation in a range of sports, activities and societies that enhance the student experience
- Encourage you to share your opinions with us to enhance the student experience
- Assist students with academic and welfare problems